



GENERAL TERMS AND CONDITIONS OF USE OF THE AÉROPORT DE LA RÉUNION ROLAND GARROS PUBLIC WI-FI SERVICE

1. PURPOSE

The purpose of this document is to define the terms of use of the Public Wi-Fi Service offered by SA Aéroport de La Réunion Roland Garros.

This service provides any User equipped with a Wi-Fi device (computer, laptop, tablet, smartphone, games console, PDA, etc.) in accordance with IEEE standards 802.11a, 802.11g, 802.11n and 802.11ac to access wirelessly to the Internet from the areas covered by the Aéroport de La Réunion Roland Garros public Wi-Fi network.

The Service includes the basic functions of Internet access. The Service does not include the provision of a mailbox nor web page hosting.

2. DEFINITION

"Public Wi-Fi Service" or "Service": refers to an Internet access service using wireless Wi-Fi technology offered by SA Aéroport de La Réunion Roland Garros.

"User": refers to any natural or legal entity making use of to the Public Wi-Fi Service offered by SA Aéroport de La Réunion Roland Garros under the conditions defined in these conditions of use.

"Wi-Fi": generically refers to all of the wireless communication protocols governed by the IEEE 802.11 group standards.

3. ACCESS TO THE SERVICE

Use of the Aéroport de La Réunion Roland Garros Wi-Fi service is first and foremost subject to observing French laws and the regulations in force.

Use of this service implies unreserved acceptance by the user of all of the provisions and obligations contained in this Charter, with no signature being necessary.

Use of the Aéroport de La Réunion Roland Garros Wi-Fi service provides free Internet access 24/7 for a duration of 45 minutes, renewable 4 times, that is 3 hours a day and per equipment (each equipment is identified by its MAC address (Media Access Control)).

4. USER COMMITMENT

4.1. INTERNET-SPECIFIC OBLIGATIONS

The user acknowledges that they are in a public place. They undertake to use their computer equipment (laptop, PDA, etc.) and this service in a manner consistent with the law and net etiquette, in particular by refraining from any behaviour and any use contrary to public order and morality.

4.1.1. In particular the user shall not use their equipment or this service for illegal, illicit or prohibited purposes. The user undertakes in particular to observe the law and shall refrain from accessing, uploading or posting content and information, whether originating from an upload to the Internet network or otherwise, that is considered to be illegal by the legal texts or courts, such as information, messages, texts, images or videos that are of a violent nature, incite violence or hatred, are degrading to the human person, are of a pornographic or paedophile nature, and/or are of a provocative nature liable to jeopardise the integrity or offend the sensibilities of network users and/or consumers and restaurant users.

- 4.1.2. The user undertakes to respect the privacy of all persons and the confidentiality of correspondence, and shall refrain from intercepting any messages and communications transmitted via the telecommunications network.
- 4.1.3. The user undertakes to observe the legislation on personal data and automated processing of nominative information.
- 4.1.4. When using the Aéroport de La Réunion Roland Garros Wi-Fi service, the user shall refrain from the following (non-exhaustive list):
- Gathering or otherwise collecting information about third parties without their consent;
 - Defaming, disseminating, harassing, stalking or threatening anyone, or violating the rights of others;
 - Creating a false identity;
 - Attempting to gain unauthorised access to a service and/or a file, or data;
 - Disseminating or downloading items that contain software or other items protected by intellectual property rights, unless the user holds such rights or has received all necessary authorisations to do so;
 - Sending any junk mail or “spam”-type communication;
 - Sending any mail and/or electronic message of a threatening, abusive, defamatory, obscene, indecent or unlawful nature, or infringing the rights of individuals and the protection of minors;
 - Transmitting any viruses, Trojan horses, logic bombs or other harmful or destructive programs to third parties and/or users;
 - Attempting to gain unauthorised access to an automated data processing system and remain there;
 - Disrupting the services and/or content and/or data that are accessed;
 - Sending chain letters or engaging in pyramid selling;
 - Engaging in advertising, sending of promotional messages or any other form of solicitation or cold-calling.

4.2. LEGAL OBLIGATIONS OF THE USER AGAINST PIRACY

The user undertakes to observe the legislation and texts relating to copyright, trademarks, patents, and intellectual and industrial property. They shall refrain from any reproduction or use in violation of these laws, whether dealing with multimedia creations, software, texts, press articles, photos, sounds, images of all kinds, trademarks, patents, designs and models, noting that any reference to the existence of rights to these items and/or data and/or files cannot be removed and that any reproduction of a work or any of these items and/or files and/or data without the rightsholder's consent constitutes an infringement.

5. COMMITMENT OF SA AEROPORT DE LA REUNION ROLAND GARROS

- 5.1. Aéroport de La Réunion Roland Garros may under no circumstances be held responsible to repair any direct and/or indirect damage suffered due to the use of the Wi-Fi service by the user, this service being the responsibility of the users in accordance with this Charter.
- 5.2. Aéroport de La Réunion Roland Garros may not be held responsible for the content or services that are accessed by the service user, and does not guarantee the accessibility of content and services or the speed of use, as access to the Wi-Fi service may be suspended at any time without notice.
- 5.3. Aéroport de La Réunion Roland Garros may not be held responsible for any damage, direct or indirect, material or immaterial, caused to the user or their equipment during the use of its Public Wi-Fi Service.
To take full advantage of the Wi-Fi service, Aéroport de La Réunion Roland Garros advises all of its customers to take care of their computer hardware, ensuring that laptop computers and PDAs are not left unattended, taking care to avoid any consumption of items that could damage their hardware, and ensuring that they possess an up-to-date antivirus.
- 5.4. Aéroport de La Réunion Roland Garros may, at the request of any competent administrative or judicial authority or if it considers it necessary, temporarily or permanently suspend all use of the service without being held liable and without the user being able to claim any compensation or reparation.
- 5.5. Aéroport de La Réunion Roland Garros shall under no circumstances be held responsible for any of the chosen equipment which is the responsibility of the user, who has sole responsibility for its safety and protection.

6. SECURITY

Communications made via the Public Wi-Fi Service in principle have the same level of security as standard Internet communications. Absolute protection against intrusions or eavesdropping cannot be guaranteed. SA Aéroport de La Réunion Roland Garros accepts no responsibility for such events.

Aéroport de La Réunion Roland Garros implements free automatic protection software in order to select or restrict access to certain sites, servers or data.

For information, it is hereby stated that Wi-Fi access is secured by a "Parental Control"-type systematic screening tool and the user is consequently informed that some sites are inaccessible.

As the use of security software (on a laptop, PDA, etc.) for accessing corporate data is provided by a third party, Aéroport de La Réunion Roland Garros accepts no responsibility for its proper operation.

The user is responsible for ensuring that they have access to the hardware, software and browsers needed to use this service.

7. PERSONAL DATA

Aéroport de La Réunion Roland Garros informs users of the service that the new regulations applicable to the fight against terrorism include the obligation to retain technical login data for a period of 12 months, namely: sender, recipient, time, duration and place of origin of communications, with the exception of their content.

The provision of the Wi-Fi service by SA ARRG requires user login data to be gathered, including data that may be covered by Law 78-17 on computing, files and freedoms.

All users may write to the address wifipublic@reunion.aeroport.fr in order to obtain information on the processing of this data, on the basis of Article 39 of Law 78-17.

8. APPLICABLE LAW AND ATTRIBUTION OF JURISDICTION

In the event of a dispute occurring during the use of the Wi-Fi service offered by SA ARRG, the competent place of jurisdiction is the Commercial Court of Saint Denis, Réunion.

You hereby declare that you have read this Charter in full. You agree to comply with it and understand that your hardware, its content and the use of the Aéroport de La Réunion Roland Garros Wi-Fi service are your sole responsibility. By checking the "I agree" box, you agree to use the Aéroport de La Réunion Roland Garros Wi-Fi service in accordance with the rules set out under the conditions of use above, and to become a "user" of the service.